











Open PACE is a public private partnership sponsored by the California Statewide Communities Development Authority. CSCDA's platform offers multiple pre-qualified PACE finance providers that compete for property owners' business.

In December, 2015, Open PACE enacted the strictest consumer protection standards of any PACE financing program in the country, and holds each of its administrators accountable for these standards.









## **Eligible Properties**

Property eligibility is limited by debt on the property as a function of fair market value to prevent people from borrowing more than they can pay back.



#### Fair Marketing

All marketing and communications must comply with state and federal laws and regulations that prohibit abusive or deceptive practices.



## **Eligible Improvements**

Financing is only available for permanent water and energy efficiency and renewable energy improvements to homes. Improvements must meet standards set by the Department of Energy, the EPA, or California state agencies.



## **Protected Classes**

PACE administrators must adopt a program specifically for protected groups, such as the elderly and minorities, to ensure they understand eligible improvements and terms of financing.



# **Transparent & Plain Disclosures**

Comprehensive financing terms must be plainly disclosed to homeowners.



### **Licensed Contractors**

Only licensed, insured and bonded contractors may complete eligible improvements.



#### **Complaint Resolution**

There must be a robust complaint management,



# **Pricing Controls**

Pricing rules must be established to protect consumers from excessive charges.



cscda.org/open-pace

resolution and reporting system in place.

To offer CSCDA Open PACE please visit



# **Regular Reporting**

Jurisdictions will receive regular reports on improvement volumes and pipeline, as well as the economic and environmental impacts of PACE in their community.







California State Association of Counties